

S E R V I C E N O T E

SUPERSEDES: NONE

4396B Network/Spectrum/Impedance Analyzer

Serial Numbers: 4396B: JP1KE00387 / JP1KE00421

Modification to fix an intermittent display problem

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
E4970-66554	GSP	1

Situation:

The 4396B specified above serial numbers contain the new LCD PN 2090-0574 and the old GSP board PN E4970-66552. This configuration causes an intermittent display problem (continuous white out image only) in ready conditions after power on. Normally about 20 seconds later after power on, the model name, revision number, and other information will be showed on the LCD.

Solution / Action:

This problem can be fixed by replacing with a new GSP board (P/N E4970-66554).

DATE: July 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: TI	ENTITY: 3355	AGILENT RESPONSIBLE UNTIL: July 2000	
		ADDITIONAL INFORMATION:	