

## S E R V I C E N O T E

SUPERSEDES: NONE

**4349B 4-Channel High Resistance Meter**

Serial Numbers: JP1KD00101 / JP1KD00667

**Modification to fix incorrect Handler Interface signal**

To Be Performed By: Agilent-Qualified Personnel

**Parts Required:**

| P/N         | Description         | Quantity |
|-------------|---------------------|----------|
| 04349-85071 | 4349B ROM Rev.01.04 | 1        |

**Situation:**

Usually, the "HI" or "LO" signal of the Handler Interface is asserted when the "OVLD" is displayed. However, the "HI" or "LO" signal may not be asserted when contact check fail (N.C.) and overload (OVLD) are happened at the same time.

**Solution / Action:**

Replace the ROM to revision 01.04.

DATE: January 1999

## ADMINISTRATIVE INFORMATION

|                                 |   |                    |  |             |  |
|---------------------------------|---|--------------------|--|-------------|--|
| SERVICE NOTE CLASSIFICATION:    |   |                    |  |             |  |
| <b>MODIFICATION RECOMMENDED</b> |   |                    |  |             |  |
| ACTION CATEGORY:                | <input type="checkbox"/> IMMEDIATELY<br><input type="checkbox"/> ON SPECIFIED FAILURE<br><input checked="" type="checkbox"/> AGREEABLE TIME | STANDARDS:         | LABOR 0.5 Hours  |             |  |
| LOCATION CATEGORY:              | <input type="checkbox"/> CUSTOMER INSTALLABLE<br><input type="checkbox"/> ON-SITE<br><input checked="" type="checkbox"/> SERVICE CENTER     | SERVICE INVENTORY: | <input type="checkbox"/> RETURN<br><input type="checkbox"/> SCRAP<br><input type="checkbox"/> SEE TEXT | USED PARTS: | <input type="checkbox"/> RETURN<br><input type="checkbox"/> SCRAP<br><input type="checkbox"/> SEE TEXT |
| AVAILABILITY:                   | PRODUCT'S SUPPORT LIFE  |                    | AGILENT RESPONSIBLE UNTIL: January 2001  |             |  |
| AUTHOR: KW                      | ENTITY: 3355  |                    | ADDITIONAL INFORMATION:  |             |  |