

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

4288A-01

S E R V I C E N O T E

Supersedes:
NONE

4288A 1kHz/1MHz Capacitance Meter

Serial Numbers: JP1KH00101 / JP1KH00147

Firmware upgrade for bug fix

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.5 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: October 2002	
AUTHOR: HYM	PRODUCT LINE: WN		
ADDITIONAL INFORMATION:			

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Situation:

There are following two bugs in the firmware Rev. 1.00.

1.The INDEX signal turns off before the measurement is finished at the following setting.

*Measurement range: AUTO

*Average: 1 2.The time to switch the channel of multiple compensation is long

Solution/Action:

Install the firmware Rev 1.10. The Installation program and its manual can be downloaded from the CTU-Kobe Web Site. The URL is as follows.

http://kobemktg.jpn.agilent.com/field_eng/service/firmware_history/fwhist_4288a.htm (Agilent Technologies Intranet)

To update the firmware, the following equipment is required.

*Windows PC

-OS: Windows 95,98 and NT(4.0 or above)

-SICL is installed

*GPIB Card: 82341C/D or 82350A