

## S E R V I C E N O T E

SUPERSEDES: None

**37717C PDH/SDH Jitter Test Set****Serial Numbers:** GB00000000 / GB99999999**Build Status:** 1.00 and above**In-lid Printer (UKX) Failures - Part Number 37717-60095****To Be Performed By:** Qualified Service Personnel**Situation:**

In the past few months there has been a notable increase in the number of In-Lid (UKX) printer failures. Up till now the only solution has been to order a replacement printer assembly, part number 37717-60095.

The reason we could not set up lower level parts for the printer assembly was because the printer assembly needs a special jig for alignment purposes.

**Solution/Action**

Due to the high number of replacements being ordered it has been decided to manufacture several of these jigs and send them to selected service centres.

With this jig it will then be possible to change the printer cable and/or the printer inside the printer assembly. The jig along with instructions will be sent to the service centres in the next few weeks.

**Part Numbers:**

The part number of the Printer cable for UKX is 37717-60093. The part number for the printer used inside the printer assembly is 0960-1255.

DATE: July 1999

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

**INFORMATION ONLY**

AUTHOR:	ENTITY:	ADDITIONAL INFORMATION:
DBG	E610	