

34938A-02

Information Only Service Note

Supersedes:
NONE

34938A 20-Channel 5A Form A Switch for 34980A

Serial Numbers: ALL

The Problem – New Keysight Color

Parts Required:

P/N	Description	Qty.
34938-60001	20-Channel 5 Amp Form A Switch new replacement unit	1
34938-66001	Form A Switch,20-Channel 5 Amp new replacement unit (Rebranded)	1

ADMINISTRATIVE INFORMATION

Calibration Required
 Calibration NOT Required

PRODUCT LINE: PLGM
AUTHOR: SL

ADDITIONAL INFORMATION:

Situation:

The outlook of the instrument is experiencing a color change to comply with the new Keysight product color scheme. The redesigned 34938A provides the same product performance, specifications, and is 100% compatible with the existing 34938A.

Solution/Action:

Keysight customers:

No action is needed.

Keysight service centers:

For new unit replacement below MY56481017, use the part number 34938-60001 (Form A 5A Switch, 20-Channel). These parts are available as UTG. Once the parts are depleted, use the rebranded part numbers 34938-66001 (Form A 5A Switch, 20-Channel rebranded).

For new unit replacement of MY56481017 and above, use directly the rebranded part numbers 34938-66001 (Form A 5A Switch, 20-Channel rebranded).

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 Feb 2020	01	SL	As Published