

MODIFICATION RECOMMENDED

34937A-02

# S E R V I C E N O T E

Supersedes: NONE

## 34937A - 32-Channel GP Switch Module

Serial Numbers: MY44005065 – MY4405353

**The relays used in these modules may have contaminated relay contacts that can cause intermittent high resistance.**

**Parts Required:**

P/N 34937-60001    **Description** replacement 34937A module    **Qty.** 1

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE June 05, 2013		
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required		PRODUCT LINE: BL AUTHOR: TMC	
ADDITIONAL INFORMATION:			

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June 7, 2012

Rev. 19



**Situation:**

The relays (dark blue) used in these 34921A modules may have sulfide contaminated contacts that can cause intermittent high resistance up to 100 ohms or more. This can affect two wire resistance measurements and can cause excessive voltage drop in sensitive signal routing applications.

**Solution/Action:**

If these symptoms are observed, contact Agilent Service for a replacement.

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