Modification Recommended Service Note

Supersedes:
NONE

34924T Terminal Block for 34924A Multiplexer

Serial Numbers: ALL

The Problem – Unable to connect to mating connector

Parts Required:

P/N	Description	Qty.
34924-60002	Terminal Block for 34924A 70-Channel Reed Multiplexer	1
Or		
34924-60003	Terminal Block for 34924A, with Screw Connectors	1

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[X] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.25 Hours	

| LOCATION CATEGORY: | [[]] CUSTOMER INSTALLABLE
[[]] ON-SITE (active On-site contract required)
[X] SERVICE CENTER
[[]] CHANNEL PARTNERS | SERVICE: [[]] RETURN
INVENTORY: [[]] SCRAP
[X] SEE TEXT | USED [[]] RETURN
PARTS: [X] SCRAP
[[]] SEE TEXT |

AVAILABILITY: PRODUCT'S SUPPORT LIFE   NO CHARGE AVAILABLE UNTIL: 02 May 2023

[[]] Calibration Required   PRODUCT LINE: GM
[X] Calibration NOT Required   AUTHOR: ML

ADDITIONAL INFORMATION:

Situation:

Due to pin misalignment inside the 78-pin D-sub connector, there will be difficulty or unable to connect the terminal block to its mating connector.

Solution/Action:

If you have difficulty or unable to connect your terminal block to its mating connector, kindly contact Keysight Customer Contact Center at www.keysight.com/find/contactus to return the terminal block and get a new replacement part.

Revision History:

Date	Service Note Revision	Author	Reason for Change	
30 April 2022	01	MonikaaLisa	As Published	