Modification Recommended Service Note

Supersedes:
[NONE]

34908A Single-Ended Multiplexer Module for 34970A/72A, 40-Channel

Serial Numbers: MY57000865 to MY57499999

The Problem – Hard or too tight to insert the module into 34970A/34972A

Parts Required:

P/N	Description	Qty.
34901-60011	Relay box Assembly	1

ADMINISTRATIVE INFORMATION

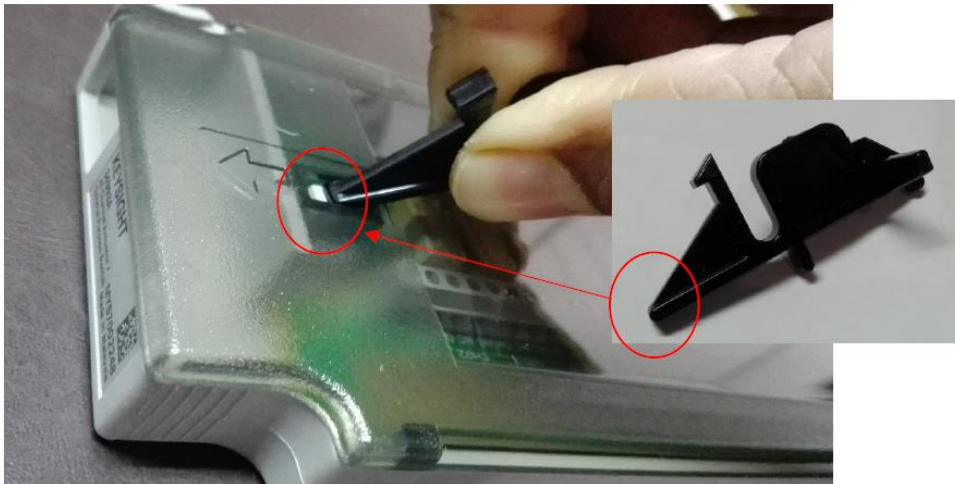|						
ACTION CATEGORY:	[X] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS	LABOR: 0.1 Hours			
LOCATION CATEGORY:	[X] CUSTOMER INSTALLABLE [[]] ON-SITE (active On-site contract required) [[]] SERVICE CENTER [[]] CHANNEL PARTNERS	SERVICE: INVENTORY:	[[]] RETURN [X] SCRAP [[]] SEE TEXT	USED PARTS:	[[]] RETURN [X] SCRAP [[]] SEE TEXT	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: Jan 2019				
	[[]] Calibration Required [X] Calibration NOT Required	PRODUCT LINE: PLGM AUTHOR: KT				

ADDITIONAL INFORMATION:

Situation:

34908A module within the serial number may experience hard or too tight to insert into 34970A/34972A main frame. The top cover width and thickness dimension were out of specifications.
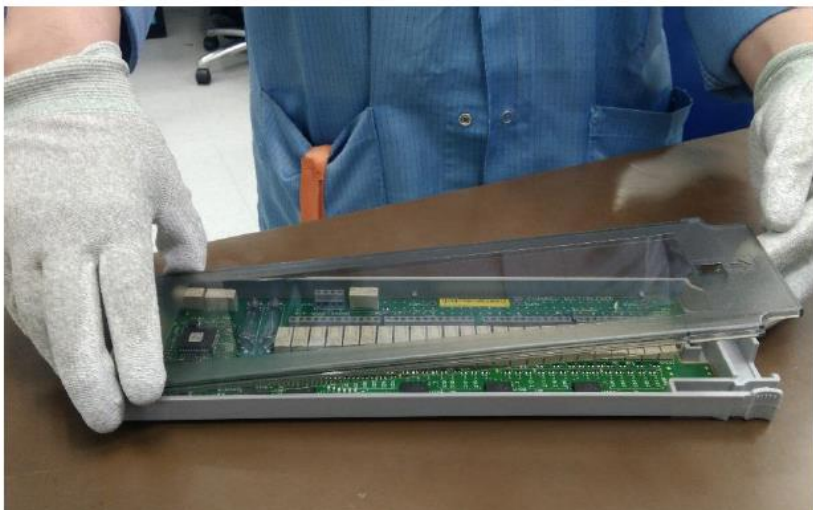
Solution/Action:

The module that has difficulty to insert into 34970A/34972A can be enhanced by replacing a new top cover. Users can contact Keysight Service Center to request for the enhance top cover and replace by referring to the following procedure as below:

Top cover (34901-44111) removal and assembly

1. Use the terminal latch (34401-45012) to open the top cover by pressing the latch. Do not use hard piercing or sharp object to open the top cover to avoid cover scratches.
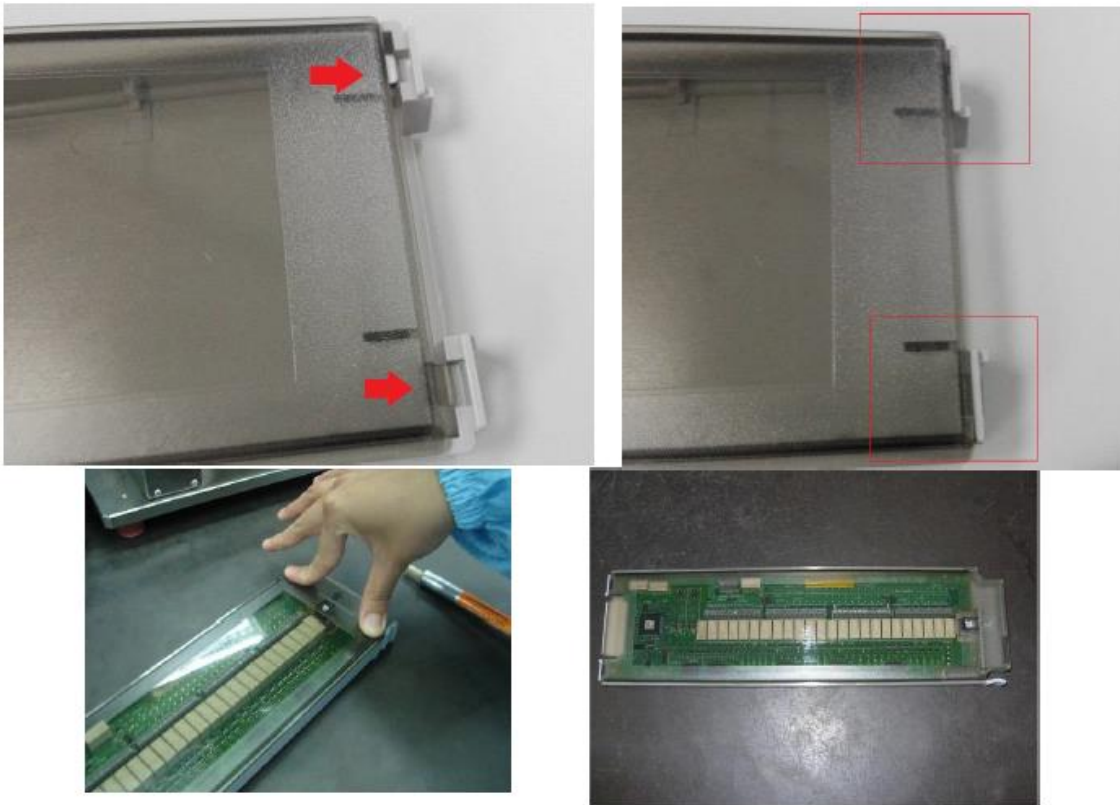

2. Slowly open the cover and exchange with the good cover.

3. Place the top cover by inserting the tab to bottom card shell and then press the top cover until fully snap in. Make sure the top cover tab is fully inserting before press the top cover to avoid top cover crack.

The top cover being placed

The top cover being secured by pressing the top cover until fully snap

Revision History:

Date	Service Note Revision	Author	Reason for Change
02 Jan 2018	01	KT	As Published