S E R V I C E   N O T E

SUPERSEDES: NONE

34908A 20-Ch Armature Multiplexer Module

Serial Numbers: See below

34970A's Modules Do Not Fit into Mainframe

Duplicate Service Notes:

34901A-01	Serial Number:	US37006625-US37007394
34902A-02	Serial Number:	US37001325-US37001443
34903A-01	Serial Number:	US37001814-US37002005
34904A-01	Serial Number:	US37000541-US37000588
34905A-01	Serial Number:	US37000579-US37000638
34907A-01	Serial Number:	US37002043-US37002185
34908A-01	Serial Number:	US37001120-US37001197

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
34901-60001	Kit: Module Cover, Case	1

Continued

DATE: July 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

MODIFICATION RECOMMENDED

ACTION CATEGORY:	☐ IMMEDIATELY ■ ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: LABOR 0.25 Hours			
LOCATION CATEGORY:	■ CUSTOMER INSTALLABLE ☐ ON-SITE ■ SERVICE CENTER	SERVICE INVENTORY:	☐ RETURN ■ SCRAP ☐ SEE TEXT	USED PARTS:	☐ RETURN ■ SCRAP ☐ SEE TEXT
AVAILABILITY: May 13, 2000		AGILENT RESPONSIBLE UNTIL: July 2000			
AUTHOR: DAA	ENTITY: 0940	ADDITIONAL INFORMATION:			

Agilent Technologies

Situation:

The top cover of modules are out of tolerance causing the modules to not fit properly into the mainframe. If the module is forced, it will be extremely difficult to remove.

Solution / Action:

United States and Canada - Customer can get a new cover by calling the Express Exchange Co-ordinator at 800-258-5165.

Other Countries - Order the module kit (see part number above), replace the top cover of the module, scrap the module case that is included in the kit. The top cover is the part of the module with the defect. Replace the top cover only, do NOT put the board into the new module case.

Workarounds:

1) Units that are defective can be adjusted to fit into mainframe by filing down the left and right top edges of the clear top cover.

2) Customer can temporarily use the module in the mainframe without the cover.