

34470A-05A

Modification Recommended Service Note

Supersedes:
34470A-05

34470A – 7½ Truevolt Digital Multimeter

Serial Numbers: MY60000101 – MY60003310

The Problem – Incorrect label printing on the DMM front panel.

Parts Required:

P/N	Description	Qty.
5183-1670	Label 1000VDC 750VAC	1pc

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input checked="" type="checkbox"/> SEE TEXT		<input checked="" type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	09 Feb 2023		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	GM		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	WY		

ADDITIONAL INFORMATION:

Situation:

The input voltage rating on the front panel was incorrectly printed as 750VDC instead of 750 VAC.
The correct input voltage rating should be 1000VDC, 750 VAC.
The incorrect printing does not impact the product functionality nor safety requirement.



Solution/Action:

Customers

Upon request, the label can be updated accordingly when unit is returned to service center for annual calibration.

Keysight service centers

Perform the following steps when you receive request to update the label:

1. Order a 5183-1670 label.
2. Use a tweezer to grab the label and place it on the front panel to cover the voltage rating as shown below.



3. After applying the label, it should look like the picture below:



Revision History:

Date	Service Note Revision	Author	Reason for Change
25 Jan 2021	01	WanYee	As Published
09 Feb 2021	02	WanYee	Revised to include the label placement.