34450A-04

S E R V I C E N O T E

Supersedes: NONE

34450A 5 ½ Digit Multimeter

Serial Numbers: see appendix (A)

34450A unit missing calibration traceability

Parts Required:

P/N Description Qty.

NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:						
MODIFICATION RECOMMENDED						
ACTION X ON SPECIFIED FAILURE CATEGORY: [[]] AGREEABLE TIME	STANDARDS LABOR: 1 Hour					
LOCATION [[]] CUSTOMER INSTALLABLE CATEGORY: [[]] ON-SITE (active On-site coverage only) X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP [[]] SEE TEXT				
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 6 November 2014					
X Calibration Required [[]] Calibration NOT Required	PRODUCT LINE: WC AUTHOR: SJ					
ADDITIONAL INFORMATION:						

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November 6, 2013

Rev. 21

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Situation:

During recent Agilent internal process audit, it is discovered that the test result file of the unit identified by serial number listed above could not be located in the database. Therefore Agilent would like to proactively withdraw the unit back for verification calibration and for traceability purposes.

Solution/Action:

Please contact the nearest Agilent Service Centre for calibration request by quoting this service note.

Revision History:

Revision Number	Date	Author	Reason For Change
1.0	11/6/13	SJ	As published
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Appendix (A)

MY52450010	MY53040075	MY53090036	MY53150074	MY53170048
MY52450032	MY53040092	MY53090113	MY53150075	MY53180101
MY52460087	MY53050021	MY53100134	MY53150082	
MY52460091	MY53050025	MY53130047	MY53150083	
MY52520036	MY53070063	MY53130077	MY53150090	
MY53030013	MY53070082	MY53140020	MY53150091	
MY53030071	MY53080010	MY53150006	MY53150103	
MY53030079	MY53080055	MY53150014	MY53150137	
MY53030087	MY53080060	MY53150027	MY53150138	
MY53030091	MY53080075	MY53150040	MY53150140	