

S E R V I C E N O T E

SUPERSEDES: None

**HP 18284A ISDN Interface Pod**

**Serial Numbers:** 3023A00000 / 3023A00180

**Misloaded Capacitors**

**To Be Performed By:** Agilent-Qualified Personnel

**Parts Required:**

Part No.	Description	Qty
18284-69503	Board Assy	1

**Situation:**

It was discovered that several capacitors on the two boards that make up the 18284A have been loaded backward. Over time the capacitors will begin to break-down, overheat and smoke.

**Solution/Action:**

An exchange assembly has been setup to allow for a quick method of replacing the defective boards. The assembly is made up of both boards in the 18284A interface pod. Use the exchange assembly, p/n 18284-69503, to fix the misloaded capacitor problem.

DATE: 26 November 1991

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input checked="" type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 0.8 hrs
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: RCB	ENTITY: 3800	RESPONSIBLE ENTITY: CTD/3800 UNTIL: January 1, 1994	
		ADDITIONAL INFORMATION:	