

10887P-01

S E R V I C E N O T E

SUPERSEDES: None

**PC Calibrator Board**

**Incorrect Socket Can Cause FPGAs To Fall Out**

**Serial Numbers:** 0000A00000/3408A10015

**Duplicate Service Notes:** 10887B-1

**To Be Performed By:** HP Qualified Personnel

**Parts Required:** 10887-69001

**Situation**

Two of the socketed ICs on the HP 10887B/HP 10887P are FPGAs (U5/U6). Investigation showed that some FPGAs could fall out of their sockets due to an incorrect socket loaded into the PC Calibrator Board.

**Solution**

If you come across a HP 10887B with serial number 3424A00239 or below, or a HP 10887P with serial number 3408A10015 or below, replace it under warranty with an exchange board, part number 10887-69001. Send the old board back through the normal exchange process. All exchange boards will automatically be modified with the new socket at the factory.

DATE: August 1994

**ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> HP LOCATION	SERVICE INVENTORY:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
		USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	HP RESPONSIBLE UNTIL: August 1997	
AUTHOR: MD	ENTITY: 0200	ADDITIONAL INFORMATION:	

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